



TriCentury Bank
since 1894

To our Valued Customers:

TriCentury Bank is committed to providing the best customer service possible to our customers as we monitor the COVID-19 pandemic. As a result of the ongoing COVID-19 concerns, TriCentury Bank is taking certain precautions and have decided to make a few changes in our operations.

In order to better protect our customers and employees, TriCentury Bank will be restricting our lobby access in De Soto and Spring Hill effective 3/17/20 by appointment.

Our normal banking hours will remain unchanged at this time of:

8:00 am to 5:00 PM M-W and 8:00 am to 6:00 PM Thursday and Friday. Saturday hours will be 9:00 am to NOON.

Access to your banking services will remain open with our drive-thru open at both locations as well as electronically using your online login at www.tricentury.bank and via TriCentury Bank's mobile banking app. Additionally, we have our night drop available as well as telephone banking at 800-480-1747. If you need assistance with your electronic banking or have any questions, you may contact us by emailing customerservice@tricentury.com or calling:

913-583-3222 in De Soto or 913-592-5700 in Spring Hill or 888-309-2240 Toll Free.

We will continue to update you with any changes to our plans as we closely monitor the COVID-19 guidance provided by local and federal governmental authorities. Please continue to visit our website at www.tricentury.bank or our Facebook page at TriCentury Bank for additional information and additional updates.

Our community, customers, and employees, are the reason we are here, and we will be available to continue to serve your needs. We value you as a customer and greatly appreciate your patience during these unprecedented times.

Thank you for banking with your Community Bank--TriCentury Bank

L. Travis Hicks
CEO & Co-Chairman

